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March 26, 2020

RE: Coronavirus (COVID-19) Pandemic Information

To Our Valued Customers,

Greetings. I trust this message finds you and your loved ones well. For over 40 years, MTS Power Products has had the honor of providing the highest quality energy related products to companies and individuals around the globe, as well as expert maintenance/service to South and Central Florida. As always, we thank you for the trust you have put in MTS Power Products and the privilege of your business.

Like most, we are closely monitoring the Coronavirus (COVID-19) global health crisis. State and local governments have issued and continue to issue Coronavirus (COVID-19) pandemic related executive orders and risk mitigation measures such as "Stay at Home", implementing a curfew, and closing all non-essential businesses. In light of this, we wanted to inform you MTS Power Products is an essential business as we manufacture products which are critical to the energy infrastructure, and maintain/repair generators belonging to other essential businesses and emergency services. In other words, we are open and here for you.

MTS is well-equipped to continue operating under these unprecedented circumstances, and want to assure you that your health and safety is our top priority. We are keenly focused on our preparedness efforts to maintain a safe environment for our employees, our clients and their families while sustaining business operations in order to serve our community and customers worldwide to the best of our ability. We are following all CDC guidelines and taking steps like never before to ensure MTS does its part to prevent the spread of COVID-19, and aid in putting an end to this global crisis.

Should you wish to discuss this further, or require emergency generator services, please do not hesitate to contact our office. Our manufacturing, sales and maintenance services will continue operating under the same hours as usual, however, new safety procedures and sanitization processes have been implemented. Regardless of the matter at hand, we have always put your safety first, and will continue to do so. We look forward to being here for you during these challenging times. Wishing you health and safety.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Juan E. Meireles', is written over a white background.

**Juan E. Meireles**

*President*

**MTS Power Products/McPherson Controls**

Mon-Fri: 7:30 am – 5:30 pm | Sat: 8:00 am – 12:00 pm | Sun: Closed

Emergency Service/Repair: 305-633-3348